

Terms and Conditions for Epic Media - Wedding Cinematography & Photography

Last Updated: [23-October-2025]

Welcome to **Epic Media**, your trusted partner for wedding cinematography and photography services. By accessing or using our website and services, you agree to the following Terms and Conditions. Please read them carefully.

1. Acceptance of Terms

By accessing or using the Epic Media website and services, you agree to comply with and be bound by these Terms and Conditions. If you do not agree with these terms, do not use our services or website.

2. Changes to Terms

Epic Media reserves the right to update or change these Terms and Conditions at any time without prior notice. Any changes will be effective immediately upon posting on this page. You are encouraged to review these Terms regularly to stay informed of any changes.

3. Services Provided

Epic Media provides wedding cinematography and photography services, including but not limited to:

- Wedding films
- Photography services
- Albums
- Prints
- Event highlights
- Additional services as agreed upon

The specifics of the services to be provided will be detailed in a separate contract between the client and Epic Media.

4. Booking and Payments

- **Booking Confirmation:** Your wedding date will be confirmed upon receipt of a signed contract and a non-refundable booking deposit.

- **Payment Terms:** A non-refundable deposit is required at the time of booking to secure your date. The remaining balance is due [X] weeks/days before the event. Specific payment terms and amounts will be outlined in the invoice provided.
- **Late Payments:** Epic Media reserves the right to charge interest on overdue payments and may withhold services or products until payment is received in full.
- **Cancellations:** If you cancel your booking, the deposit remains non-refundable. Further cancellation charges may apply depending on the notice period given.

5. Client Responsibilities

As the client, you agree to:

- Provide Epic Media with accurate contact information, including venue details and wedding schedules.
- Secure any necessary permissions for photography and filming at the venue.
- Ensure that all relevant parties (e.g., wedding planners, other vendors) are informed of our involvement and schedule.
- Follow our recommendations regarding the timeline and locations for photography and filming.

6. Epic Media's Responsibilities

Epic Media commits to:

- Providing professional cinematography and photography services to the highest artistic and technical standards.
- Delivering final products (films, photos, albums, etc.) within the agreed timeframe.
- Offering creative input in the choice of shots, compositions, and music (for films), ensuring a cohesive and artistic final product.

7. Post-Production and Delivery

- **Post-Production:** The standard turnaround time for the delivery of final products will be outlined in your contract. While we strive to deliver promptly, quality is our top priority.
- **Digital Delivery:** Final products may be delivered through online galleries or physical media, as specified in the contract.
- **Copyright:** Epic Media retains full copyright to all photographs and film footage. You are granted a non-exclusive, non-transferable license to use the images and films for personal, non-commercial purposes.
- **Epic Media Usage:** We reserve the right to use selected images and film clips in our portfolio, marketing materials, website, and social media unless a specific non-disclosure agreement has been signed.

8. Intellectual Property

- **Ownership of Raw Files:** All raw images and footage remain the property of Epic Media. We may choose to share these with you upon request, but they remain copyrighted.
- **License to Use:** You may share, print, and display your wedding films and photographs for personal use. Commercial use or redistribution is prohibited without written consent.

9. Limitation of Liability

Epic Media will make every reasonable effort to provide quality services. However, in the event of unforeseen issues (e.g., equipment failure, illness, force majeure), Epic Media's liability is limited to the refund of the fees paid for the affected services, and the company will not be held responsible for any other damages or losses.

10. Privacy and Data Protection

We respect your privacy. Any personal information you provide during the booking process will be kept confidential and used solely for the purpose of fulfilling our contract with you. For more details, please refer to our Privacy Policy.

11. Indemnification

You agree to indemnify and hold harmless Epic Media, its employees, agents, and representatives, from any claims, losses, liabilities, or damages arising from your breach of these Terms and Conditions or any actions that may cause harm to the company or other parties.

12. Dispute Resolution

In the event of a dispute, both parties agree to resolve the matter amicably through mediation or arbitration before seeking legal remedies. Any disputes will be governed by the laws of [Your Country/Region].

13. Force Majeure

Epic Media is not liable for delays or failure to perform caused by circumstances beyond our control, including but not limited to acts of God, natural disasters, war, terrorism, government actions, or technical failures.

14. Governing Law

These Terms and Conditions are governed by the laws of the UK. By using our services, you consent to the exclusive jurisdiction and venue of courts located in the UK.

15. Contact Information

If you have any questions or concerns regarding these Terms and Conditions, please contact us at:

Epic Media

Address: [133 Whitechapel High Street, London, E1 7QA](#)

Mobile: [07861780639](#)

WhatsApp: [+447861780639](#)

Email: contact@epicfx.co.uk